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UNITED STATES GENERAL ACCOUNTING OFFICE
REGIONAL OFFICE
SUITE 300-D, 2420 W 26TH AVENUE
DENVER, COLORADO 80211

August 11, 1976

Commander
Air Force Accounting and
Finance Center
Denver, Colorado 80279

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Dear Sir:

We have completed our review of the settlements of records corrected (under the provisions of 10 U.S.C. 1552) by the Air Force Board for the Correction of Military Records. *Accounting + Finance Center*

Correction of Records

Under 10 U.S.C. 1552, the Secretary of a Military Department may correct any military record of that Department when he considers it necessary to correct an error or to remove an injustice. The Departments are authorized to make payments to the claimants in accordance with the records as corrected.

The purpose of our review was to determine the correctness of the payments made by the Air Force Accounting and Finance Center on the basis of the corrected military records.

We reviewed 126 randomly selected cases from approximately 1300 correction of records cases on file at the Special Accounts Division, most of which were settled during the period November 1975 through May 1976. We found that 10, or 7.9 percent, of the 126 cases were incorrectly settled because:

- -pay and allowances due claimants were omitted from the payment made	5 cases - \$ 606.79
- -claimant had been previously paid	1 case - 68.52
- -no settlement was made for amounts due	3 cases - 649.43
- -payment was based on the wrong basic pay rate	<u>1</u> case - <u>27 00</u>
Total	<u>10</u> <u>\$1,351.74</u>

We estimate, with 95 percent confidence, that the number of cases settled incorrectly during the period of our review range from 58 to 177, and the incorrect amount is between \$4,400 and \$23,400.

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We were unable to determine the specific causes for the incorrect settlements, however, we believe that most of the errors resulted from clerical oversight. Further, there was no systematic supervisory review of the cases, thus, the errors went undetected.

Our findings were discussed with officials of the Directorate of Settlement and Adjudication who advised us that they have initiated a quality assurance program effective July 1, 1976, which will include a supervisory review of a selected number of cases. The officials also advised us that the correction of records settlement process would be the subject of examinations by the Quality Assurance Division, Directorate of Settlement and Adjudication, in the future.

In view of the actions taken or planned by the Directorate of Settlement and Adjudication to strengthen the correction of records settlement process, we are making no recommendations at this time.

I wish to express my thanks for the cooperation extended my staff during this review.

Sincerely yours,



Irwin M. D'Addario
Regional Manager

cc: Air Force Audit Agency Office,
AFAFC