
GAO**Health, Education, and Human
Services Division Reports**

November 1995**Health
Education
Employment
Social Security
Welfare
Veterans**

Preface

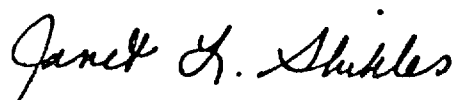
The General Accounting Office (GAO), an arm of the Congress, was established to independently audit government agencies. GAO's Health, Education, and Human Services (HEHS) Division reviews the government's health, education, employment, social security, disability, welfare, and veterans programs administered in the Departments of Health and Human Services, Labor, Education, Veterans Affairs, and some other agencies.

This booklet lists the GAO products issued on these programs. It is divided into two major sections:

- Most Recent GAO Products: This section identifies reports and testimonies issued during the past month and provides summaries for selected key products.
- Comprehensive 1-Year Listings: This section lists all products published in the last year, organized chronologically by subject as shown in the table of contents. When appropriate, products may be included in more than one subject area.

You may obtain single copies of the products free of charge, by telephoning your request to (202) 512-6000 or faxing it to (301) 258-4066. Additional ordering details appear at the end of this booklet. Instructions for getting on GAO's mailing list appear on page 37 of this booklet.

You may access the Most Recent GAO Products section of this booklet on Internet. Instructions appear on the last two pages of this booklet.



Janet L. Shikles
Assistant Comptroller General

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Abbreviations

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|---------|--|
| ACR | American College of Radiology |
| AFDC | Aid to Families With Dependent Children |
| CHAMPUS | Civilian Health and Medical Program of the Uniformed Services |
| COLA | Cost of living allowance |
| CSRS | Civil Service Retirement System |
| DC | District of Columbia |
| DOD | Department of Defense |
| DODDS | Department of Defense Dependents Schools |
| DOE | Department of Energy |
| DOL | Department of Labor |
| EEO | Equal Employment Opportunity |

| | |
|---------|---|
| EEOC | Equal Employment Opportunity Commission |
| ERISA | Employee Retirement Income Security Act of 1974 |
| FERS | Federal Employees Retirement System |
| FSA | Family Support Act |
| GAO | General Accounting Office |
| GSA | General Services Administration |
| HCFA | Health Care Financing Administration |
| HEHS | Health, Education, and Human Services Division, GAO |
| HHS | Department of Health and Human Services |
| HMO | health maintenance organization |
| HPSA | Health Professional Shortage Area |
| HRD | Human Resources Division, GAO |
| JOBS | Job Opportunities and Basic Skills program |
| MCO | managed care organization |
| MUA | Medically Underserved Area |
| NAFTA | North American Free Trade Agreement |
| NASA | National Aeronautics and Space Administration |
| NCI | National Cancer Institute, National Institutes of Health |
| NIH | National Institutes of Health |
| NLRA | National Labor Relations Act |
| NPR | National Performance Review |
| NRC | Nuclear Regulatory Commission |
| OFCCP | Office of Federal Contract Compliance Programs, DOL |
| OHA | Office of Hearings and Appeals, Social Security Administration |
| PBGC | Pension Benefit Guarantee Corporation |
| SAA | state approved agencies |
| SSA | Social Security Administration |
| SSI | Supplemental Security Income |
| T&A | time and attendance |
| TRICARE | DOD nationwide managed health care program |
| TSP | Thrift Savings Plan |
| VA | Department of Veterans Affairs |

Most Recent GAO Products (October 1995)

Health

Selected Summaries

Mammography Services: Initial Impact of New Federal Law Has Been Positive (Report, 10/27/95, GAO/HEHS-96-17).

Early indications are that the Mammography Quality Standards Act of 1992 has had a positive effect on the quality of mammography services. A set of uniform standards, substantially the same as those advocated by the American College of Radiology (ACR), a private, nonprofit professional association of radiologists, is now required in all states. When the act was passed, the Congress was concerned that access to mammography services might be limited because many providers would choose to drop mammography services rather than upgrade operations to comply with the standards. GAO's work suggests that this does not appear to be the case. While some facilities have chosen to cease mammography services, the number that have done so is relatively small compared with the total number of facilities available to provide services. Those facilities that chose to stop delivering such services were generally small-volume providers located within 25 miles of another certified facility. FDA's gradual approach to implementing the act's requirements appears to have been a factor in minimizing adverse effects on access. FDA has not closed many facilities that have not met certification or inspection requirements. Instead, it has given facilities time and repeated opportunities to meet new quality assurance requirements and to correct problems found during inspections.

For more information, contact Frank Pasquier at (206) 287-4861.

Arizona Medicaid: Competition Among Managed Care Plans Lowers Program Costs (Report, 10/4/95, GAO/HEHS-96-2).

As many states are converting their traditional fee-for-service Medicaid programs to managed care delivery systems, Arizona's Medicaid program offers valuable insights—especially in fostering competition and monitoring plan performance. Arizona's recent cost containment record is noteworthy. According to one estimate, Arizona's Medicaid program saved the federal government \$37 million and the state \$15 million in acute care costs during fiscal year 1991. Arizona's program contained costs by developing a competitive Medicaid health care market. These cost control efforts do not appear to have hindered beneficiaries' access to appropriate

care. GAO's work suggests that key conditions for containing Medicaid costs without compromising beneficiaries' access to appropriate medical care include (1) freedom from certain federal managed care regulations, (2) development and use of market forces, (3) controls to protect beneficiaries from inadequate care, and (4) investment in data collection and analysis capabilities.

For more information, contact James Cosgrove at (202) 512-7029.

Other Health Products

Medicaid and Children's Insurance (Letter, 10/20/95, GAO/HEHS-96-50R).

Medicare Managed Care Growth (Letter, 10/18/95, GAO/HEHS-96-47R).

Community Health Center Grants (Letter, 10/11/95, GAO/HEHS-96-13R).

Fraud and Abuse Provisions in H.R. 2425 (Letter, 10/7/95, GAO/HEHS-96-37R).

Montana's Medical Assistance Facilities (Letter, 10/2/95, GAO/HEHS-96-12R).

Medigrant: Florida (Letter, 10/2/95, GAO/HEHS-96-11R).

Education

Education Products

Land-Grant College Revenues (Letter, 10/20/95, GAO/HEHS-96-10R).

Employment

Selected Summaries

Worker Protection: Federal Contractors and Violations of Labor Law
(Report, 10/24/95, GAO/HEHS-96-8).

Federal contracts have been awarded to employers who have violated the National Labor Relations Act (NLRA). GAO found that 80 firms had violated the act and received over \$23 billion, about 13 percent of the \$182 billion in federal contracts awarded in fiscal year 1993. However, these contracts were concentrated among only a few violators; six violators received almost 90 percent of the more than \$23 billion in contracts. The cases that GAO examined indicate a range of violations. The cases also show that the

National Labor Relations Board (NLRB) had ordered various remedies relating to the unlawful activities by firms that discouraged workers from exercising their right to bargain collectively. Fifteen of the violators (almost 20 percent of the 80 firms) might be considered more serious violators. NLRB's enforcement of the act could be enhanced by collecting judgments against violators from federal contract awards. Coordination with the General Services Administration (GSA) would be necessary to collect judgments in this fashion.

For more information, contact Charles A. Jeszeck at (202) 512-7036.

Social Security, Disability, and Welfare

Selected Summaries

Federal Pensions: Thrift Savings Plan Has Key Role in Retirement Benefits
(Report, 10/19/95, GAO/HEHS-96-1).

As of September 1994, some 942,000 Federal Employees Retirement System (FERS)-covered employees (about 76 percent) were voluntarily contributing an average of 5.7 percent of their salaries to the Thrift Savings Plan (TSP). Most of the remaining 300,000 FERS-covered employees (24 percent) who were not contributing were in the lower pay ranges. Although lower-paid workers are deferring at lower rates, GAO found that it may be less necessary for them to contribute to TSP than it is for workers with higher earnings. Lower-paid workers may achieve retirement income levels even with low deferral rates, because Social Security benefits are proportionately greater for them. Educating FERS workers can play a central role in their making wise preretirement investment decisions. GAO found that TSP's educational materials are not explicit in discussing how TSP can enable FERS-covered employees to achieve their retirement income goals. A full range of TSP fund options can also facilitate sound preretirement investment decisions.

For more information, contact Donald Snyder at (202) 512-7204.

Other Social Security, Disability, and Welfare Products

Proposed Pension Reversion (Letter, 10/24/95, GAO/HEHS-96-54R).

Veterans Affairs and Military Health

Selected Summaries

VA Student Financial Aid: Opportunity to Reduce Overlap in Approving Education and Training Programs (Report, 10/30/95, GAO/HEHS-96-22).

In fiscal year 1994, VA paid more than \$1 billion in education assistance benefits to more than 450,000 beneficiaries and spent about \$12 billion for state approved agencies' (SAA) gatekeeping services. GAO estimates that \$10.5 million of the \$12 million paid to SAAs in 1994 was spent to conduct assessments that overlapped with those of the Department of Education. These assessments involved reviews of academic and vocational schools that were already accredited by Education-approved agencies. The continued use of SAAs to conduct assessments that overlap other assessments does not appear to be a useful investment of scarce federal dollars. The overlap may not amount to out-and-out duplication, because SAAs use standards and methods that may differ somewhat from those of other reviewing bodies. However, a comparison of VA's key standards with those used by Education's gatekeepers shows that the standards are similar. Given this similarity, and the significant amount of SAA work (about 87 percent) that overlapped Education assessments, reducing SAA activity to apply only to those schools and programs not subject to Education gatekeeping appears advisable.

For more information, contact Joseph Eglin, Jr., at (202) 512-7009.

Health (Comprehensive 1-Year Listing)

Access and Infrastructure

For more information, contact Mark V. Nadel at (202) 512-7119.

Mammography Services: Initial Impact of New Federal Law Has Been Positive (Report, 10/27/95, GAO/HEHS-96-17).

Ryan White Care Act: Access to Services by Minorities, Women, and Substance Abusers (Testimony, 7/17/95, GAO/T-HEHS-95-212). Report on same topic (1/13/95, GAO/HEHS-95-49).

Employee and Retiree Health Benefits

For more information, contact Michael F. Gutowski at (202) 512-7119.

Employer-Based Health Plans: Issues, Trends, and Challenges Posed by ERISA (Report, 7/25/95, GAO/HEHS-95-167). Testimony on same topic (7/25/95, GAO/T-HEHS-95-223).

Financing

For more information, contact Jonathan Ratner or William J. Scanlon at (202) 512-7119.

Community Health Center Grants (Letter, 10/11/95, GAO/HEHS-96-13R).

Medigrant: Florida (Letter, 10/2/95, GAO/HEHS-96-11R).

Medical Liability: Impact on Hospital and Physician Costs Extends Beyond Insurance (Report, 9/29/95, GAO/AIMD-95-169).

Health Insurance Portability: Reform Could Ensure Continued Coverage for up to 25 Million Americans (Report, 9/19/95, GAO/HEHS-95-257).

Cost Factors in CARE Act Formula (Letter, 9/15/95, GAO/HEHS-95-256R).

Medigap Insurance: Insurers' Compliance With Federal Minimum Loss Ratio Standards, 1988-93 (Report, 8/23/95, GAO/HEHS-95-151).

Health Insurance For Children: Many Remain Uninsured Despite Medicaid Expansion (Report, 7/19/95, GAO/HEHS-95-175).

Health Insurance Regulation: National Portability Standards Would Facilitate Changing Health Plans (Testimony, 7/18/95, GAO/T-HEHS-95-205).

Health Insurance Regulation: Variation in Recent State Small Employer Health Insurance Reforms (Report, 6/12/95, GAO/HEHS-95-161FS).

Ryan White Care Act of 1990: Opportunities Are Available to Improve Funding Equity (Testimony, 4/5/95, GAO/T-HEHS-95-126). Testimony on same topic (2/22/95, GAO/T-HEHS-95-91). Correspondence on same topic (2/14/95, GAO/HEHS-95-79R, and 3/31/95, GAO/HEHS-95-119R).

German Health Reforms: Changes Result in Lower Health Costs in 1993 (Report, 12/16/94, GAO/HEHS-95-27).

Biotech R & D, Reform, and Market Change (Letter, 12/15/94, GAO/HEHS-95-34R).

Hospital Costs: Cost Control Efforts at 17 Texas Hospitals (Report, 12/9/94, GAO/ATMD-95-21).

Health Care Reform Related Issues

For more information, contact Michael F. Gutowski, Rosamond Katz, or Scott L. Smith at (202) 512-7119.

Cost of Health Care Task Force Related Activities (Testimony, 3/14/95, GAO/T-GGD-95-114).

HHS Public Health Service Agencies

For more information, contact Bruce D. Layton, James O. McClyde, or Mark V. Nadel at (202) 512-7119.

FDA Import Automation: Serious Management and Systems Development Problems Persist (Report, 9/28/95, GAO/ATMD-95-188).

Cancer Drug Research: Contrary to Allegation, NIH Hydrazine Sulfate Studies Were Not Flawed (Report, 9/13/95, GAO/HEHS-95-141).

Health Care Shortage Areas: Designations Not a Useful Tool for Directing Resources to the Underserved (Report, 9/8/95, GAO/HEHS-95-200).

Health Research Misconduct: HHS' Handling of Cases is Appropriate, but Timeliness Remains a Concern (Report, 8/3/95, GAO/HEHS-95-134).

Practice Guidelines: Overview of Agency for Health Care Policy and Research Efforts (Testimony, 7/25/95, GAO/T-HEHS-95-221).

Reassignment of Two NIH Employees (Letter, 7/5/95, GAO/OSI-95-14R).
Immunization: HHS Could Do More to Increase Vaccination Among Older Adults (Report, 6/8/95, GAO/PEMD-95-14).

Health and Human Services: Opportunities to Realize Savings (Testimony, 1/12/95, GAO/T-HEHS-95-57).

Long-Term Care and Aging

For more information, contact James C. Musselwhite or William J. Scanlon at (202) 512-7119.

Immunization: HHS Could Do More to Increase Vaccination Among Older Adults (Report, 6/8/95, GAO/PEMD-95-14).

Long-Term Care: Current Issues and Future Directions (Report, 4/13/95, GAO/HEHS-95-109).

Aging Issues: Related GAO Reports and Activities in Fiscal Year 1994 (Report, 12/29/94, GAO/HEHS-95-44).

Long-Term Care: Diverse, Growing Population Includes Millions of Americans of All Ages (Report, 11/7/94, GAO/HEHS-95-26).

Managed Care

For more information, contact Mark V. Nadel, Jonathan Ratner, or William J. Scanlon at (202) 512-7119.

Medicare Managed Care Growth (Letter, 10/18/95, GAO/HEHS-96-47R).

Medicare Managed Care: Enrollment Growth Underscores Need to Revamp HMO Payment Methods (Testimony, 7/12/95, GAO/T-HEHS-95-207).

Medicare Managed Care: Program Growth Highlights Need to Fix HMO Payment Problems (Testimony, 5/24/95, GAO/T-HEHS-95-174).

Community Health Centers: Challenges in Transitioning to Prepaid Managed Care (Report, 5/4/95, GAO/HEHS-95-138). Testimony on same topic (5/4/95, GAO/T-HEHS-95-143).

Defense Health Care: DOD's Managed Care Program Continues to Face Challenges (Testimony, 3/28/95, GAO/T-HEHS-95-117).

Medicare and Medicaid

For more information, contact Kathryn G. Allen, Thomas G. Dowdal, or Barry D. Tice at (202) 512-7119.

Medicaid and Children's Insurance (Letter, 10/20/95, GAO/HEHS-96-50R).

Medicare Managed Care Growth (Letter, 10/18/95, GAO/HEHS-96-47R).

Fraud and Abuse Provisions in H.R. 2425 (Letter, 10/7/95, GAO/HEHS-96-37R).

Arizona Medicaid: Competition Among Managed Care Plans Lowers Program Costs (Report, 10/4/95, GAO/HEHS-96-2).

Medicare Spending: Modern Management Strategies Needed to Curb Billions in Unnecessary Payments (Report, 9/19/95, GAO/HEHS-95-210).

Durable Medical Equipment: Regional Carriers' Coverage Criteria Are Consistent With Medicare Law (Report, 9/19/95, GAO/HEHS-95-185).

Preventing Abusive Medicare Billing (Letter, 9/5/95, GAO/HEHS-95-260R).

Medicaid: Tennessee's Program Broadens Coverage but Faces Uncertain Future (Report, 9/1/95, GAO/HEHS-95-186).

Medicare: Antifraud Technology Offers Significant Opportunity to Reduce Health Care Fraud (Report, 8/11/95, GAO/AIMD-95-77).

Medicare Competitive Bidding (Letter, 8/11/95, GAO/HEHS-95-238R).

Medicare: Excessive Payments for Medical Supplies Continue Despite Improvements (Report, 8/8/95, GAO/HEHS-95-171).

Medicare: Increased HMO Oversight Could Improve Quality and Access to Care (Report, 8/3/95, GAO/HEHS-95-155). Testimony on same topic (8/3/95, GAO/T-HEHS-95-229).

Medicare: Modern Management Strategies Could Curb Fraud, Waste, and Abuse (Testimony, 7/31/95, GAO/T-HEHS-95-227).

Medicaid: Local Contributions (Letter, 7/28/95, GAO/HEHS-95-215R).

Medicare: Enhancing Health Care Quality Assurance (Testimony, 7/27/95, GAO/T-HEHS-95-224).

Medicaid: Matching Formula's Performance and Potential Modifications
(Testimony, 7/27/95, GAO/T-HEHS-95-226).

Medicare: Adapting Private Sector Techniques Could Curb Losses to Fraud and Abuse (Testimony, 7/19/95, GAO/T-HEHS-95-211).

Health Insurance For Children: Many Remain Uninsured Despite Medicaid Expansion (Report, 7/19/95, GAO/HEHS-95-175).

Medicare: Allegations Against ABC Home Health Care (Testimony, 7/19/95, GAO/T-OSI-95-18). Report on same topic (7/19/95, GAO/OSI-95-17).

Medicare Providers' Legal Expenses (Letter, 7/18/95, GAO/HEHS-95-214R).

Medicare Managed Care: Enrollment Growth Underscores Need to Revamp HMO Payment Methods (Testimony, 7/12/95, GAO/T-HEHS-95-207).

Medicaid: State Flexibility in Implementing Managed Care Programs Requires Appropriate Oversight (Testimony, 7/12/95, GAO/T-HEHS-95-206).

Medicare: Rapid Spending Growth Calls for More Prudent Purchasing
(Testimony, 6/28/95, GAO/T-HEHS-95-193).

Medicaid: Statewide Section 1115 Demonstrations' Impact on Eligibility, Service Delivery, and Program Cost (Testimony, 6/21/95, GAO/T-HEHS-95-182).

Medicare: Modern Management Strategies Needed to Curb Program Exploitation (Testimony, 6/15/95, GAO/T-HEHS-95-183).

Medicare Managed Care: Program Growth Highlights Need to Fix HMO Payment Problems (Testimony, 5/24/95, GAO/T-HEHS-95-174).

Medicare: Reducing Fraud and Abuse Can Save Billions (Testimony, 5/16/95, GAO/T-HEHS-95-157).

Medicare Claims: Commercial Technology Could Save Billions Lost to Billing Abuse (Report, 5/5/95, GAO/AIMD-95-135).

Medicaid Managed Care: More Competition and Oversight Would Improve California's Expansion Plan (Report, 4/28/95, GAO/HEHS-95-87).

Medicaid: Spending Pressures Drive States Toward Program Reinvention (Report, 4/4/95, GAO/HEHS-95-122). Testimony on same topic (GAO/T-HEHS-95-129).

Medicaid: Restructuring Approaches Leave Many Questions (Report, 4/4/95, GAO/HEHS-95-103).

Medicare: Tighter Rules Needed to Curtail Overcharges for Therapy in Nursing Homes (Report, 3/30/95, GAO/HEHS-95-23).

Medicaid: Experience With State Waivers to Promote Cost Control and Access to Care (Testimony, 3/23/95, GAO/T-HEHS-95-115).

Medicare and Medicaid: Opportunities to Save Program Dollars by Reducing Fraud and Abuse (Testimony, 3/22/95, GAO/T-HEHS-95-110).

Medicare Secondary Payer Program (Letter, 3/6/95, GAO/HEHS-95-101R).

GAO's 1995 High Risk Reports: Medicare Claims (Report, 2/95, GAO/HR-95-8).

Medicare Secondary Payer Program: Actions Needed to Realize Savings (Testimony, 2/23/95, GAO/T-HEHS-95-92).

Uninsured and Children on Medicaid (Letter, 2/14/95, GAO/HEHS-95-83R).

Medicare: Opportunities Are Available to Apply Managed Care Strategies (Testimony, 2/10/95, GAO/T-HEHS-95-81).

Medicare: High Spending Growth Calls for Aggressive Action (Testimony, 2/6/95, GAO/T-HEHS-95-75).

Medicare Part B: Regional Variation in Denial Rates for Medical Necessity (Report, 12/19/94, GAO/PEMD-95-10). Testimony on same topic (12/19/94, GAO/T-PEMD-95-11).

Prescription Drugs

For more information, contact John C. Hansen at (202) 512-7119.

Nonprescription Drugs: Value of a Pharmacist-Controlled Class Has Yet to Be Demonstrated (Report, 8/24/95, GAO/PEMD-95-12).

Prescription Drugs and the Elderly: Many Still Receive Potentially Harmful Drugs Despite Recent Improvements (Report, 7/24/95, GAO/HEHS-95-152).

Prescription Drug Prices: Official Index Overstates Producer Price Inflation (Report, 4/28/95, GAO/HEHS-95-90).

Provider Issues

For more information, contact Mark V. Nadel at (202) 512-7119.

Indian Health Service: Improvements Needed in Credentialing Temporary Physicians (Report, 4/21/95, GAO/HEHS-95-46).

Medical Education: Curriculum and Financing Strategies Need to Encourage Primary Care Training (Report, 10/21/94, GAO/HEHS-95-9).

Public Health and Education

For more information, contact Mark V. Nadel at (202) 512-7119.

Community Health Center Grants (Letter, 10/11/95, GAO/HEHS-96-13R).

Montana's Medical Assistance Facilities (Letter, 10/2/95, GAO/HEHS-96-12R).

Planned Parenthood (Letter, 8/9/95, GAO/HEHS-95-216R).

Hospital-Based Home Health Agencies (Letter, 7/19/95, GAO/HEHS-95-209R).

Vaccines for Children: Reexamination of Program Goals and Implementation Needed to Ensure Vaccination (Report, 6/22/95, GAO/PEMD-95-22).

Immunization: HHS Could Do More to Increase Vaccination Among Older Adults (Report, 6/8/95, GAO/PEMD-95-14).

Vaccines for Children: Barriers to Immunization (Testimony, 5/4/95, GAO/T-PEMD-95-21).

Community Health Centers: Challenges in Transitioning to Prepaid Managed Care (Report, 5/4/95, GAO/HEHS-95-138). Testimony on same topic (5/4/95, GAO/T-HEHS-95-143).

Tuberculosis: Costly and Preventable Cases Continue in Five Cities (Report, 3/16/95, GAO/HEHS-95-11).

Health Care: School-Based Health Centers Can Expand Access for Children (Report, 12/22/94, GAO/HEHS-95-35).

Quality and Practice Standards

For more information, contact Sandra K. Isaacson at (202) 512-7174 or George F. Poindexter at (202) 512-7213.

Mammography Services: Initial Impact of New Federal Law Has Been Positive (Report, 10/27/95, GAO/HEHS-96-17).

Health Care: Employers and Individual Consumers Want Additional Information on Quality (Report, 9/29/95, GAO/HEHS-95-201).

Patient Self-Determination Act: Providers Offer Information on Advance Directives but Effectiveness Uncertain (Report, 8/28/95, GAO/HEHS-95-135).

Impact of Organ Allocation Variances (Letter, 7/31/95, GAO/HEHS-95-203R).

Medicare: Enhancing Health Care Quality Assurance (Testimony, 7/27/95, GAO/T-HEHS-95-224).

Maine Practice Guidelines (Letter, 4/4/95, GAO/HEHS-95-118R).

Electromagnetic Interference with Medical Devices (Letter, 3/17/95, GAO/RCED-95-96R).

Cholesterol Measurement: Variability in Methods and Test Results (Testimony, 2/13/95, GAO/T-PEMD-95-17). Report on same topic (12/30/94, GAO/PEMD-95-8).

Breast Conservation versus Mastectomy: Patient Survival in Day-to-Day Practice and in Randomized Studies (Report, 11/15/94, GAO/PEMD-95-9).

Substance Abuse and Drug Treatment

For more information, contact Mark V. Nadel at (202) 512-7119.

Treatment of Hardcore Cocaine Users (Letter, 7/31/95, GAO/HEHS-95-179R).

Other Health Issues

For more information, contact Mark V. Nadel at (202) 512-7119.

**Health
(Comprehensive
1-Year Listing)**

**Environmental Impact on
Health**

Superfund: Information on Current Health Risks (Report, 7/19/95, GAO/RCED-95-205).

Health and Safety: DOE's Epidemiological Data Base Has Limited Value for Research (Report, 6/6/95, GAO/RCED-95-126).

Health and Safety: Status of Federal Efforts to Disclose Cold War Radiation Experiments Involving Humans (Testimony, 12/01/94, GAO/T-RCED-95-40).

Nuclear Health and Safety: Further Improvement Needed in the Hanford Tank Farm Maintenance Program (Report, 11/08/94, GAO/RCED-95-29).

Miscellaneous

Financial Audit: U.S. Senate Health Promotion Revolving Fund for the Periods Ended 9/30/93 and 12/31/92 (Report, 5/3/95, GAO/AMMD-95-105).

Education (Comprehensive 1-Year Listing)

Department of Education

For more information, contact Joseph J. Eglin, Jr., at (202) 512-7009, Wayne B. Upshaw at (202) 512-7006, Beatrice F. Birman at (202) 512-7008, or Eleanor L. Johnson at (202) 512-7209.

Adult Education: Measuring Program Results Has Been Challenging (Report, 9/6/95, GAO/HEHS-95-153).

Student Financial Aid: Data Not Fully Utilized to Identify Inappropriately Awarded Loans and Grants (Report, 7/11/95, GAO/HEHS-95-89).

Federal Family Education Loan Information System: Weak Computer Controls Increase Risk of Unauthorized Access to Sensitive Data (Report, 6/12/95, GAO/AIMD-95-117).

Department of Education: Information on Consolidation Opportunities and Student Aid (Testimony, 4/6/95, GAO/T-HEHS-95-130).

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For more information, contact Beatrice F. Birman at (202) 512-7008 or Eleanor L. Johnson at (202) 512-7209.

Early Childhood Centers: Services to Prepare Children for School Often Limited (Report, 3/21/95, GAO/HEHS-95-21).

Early Childhood Programs: Promoting the Development of Young Children in Denmark, France, and Italy (Report, 2/22/95, GAO/HEHS-95-45BR).

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Elementary and Secondary Education

For more information, contact Beatrice F. Birman at (202) 512-7008, Eleanor L. Johnson at (202) 512-7209, or Fred E. Yohey, Jr., at (202) 512-7218.

School Finance: Trends in U.S. Education Spending (Report, 9/15/95, GAO/HEHS-95-235).

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Vocational Education: Changes at High School Level After Amendments to Perkins Act (Report, 7/12/95, GAO/HEHS-95-144).

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School Safety: Promising Initiatives for Addressing School Violence (Report, 4/25/95, GAO/HEHS-95-106).

School Facilities: America's Schools Not Designed or Equipped for 21st Century (Report, 4/4/95, GAO/HEHS-95-95). Testimony on same topic (4/4/95, GAO/T-HEHS-95-127).

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Charter Schools: New Model for Public Schools Provides Opportunities and Challenges (Report, 1/18/95, GAO/HEHS-95-42). Testimony on same topic (1/19/95, GAO/T-HEHS-95-52).

Health Care: School-Based Health Centers Can Expand Access for Children (Report, 12/22/94, GAO/HEHS-95-35).

Higher Education

For more information, contact **Joseph J. Eglin, Jr.**, at (202) 512-7009 or **Wayne B. Upshaw** at (202) 512-7006.

Land-Grant College Revenues (Letter, 10/20/95, GAO/HEHS-96-10R).

AmeriCorps*USA Clarifications (Letter, 9/11/95, GAO/HEHS-95-267R).

AmeriCorps*USA Benefit-Cost Study (Letter, 9/7/95, GAO/HEHS-95-255R).

National Service Programs AmeriCorps*USA—Early Program Resource and Benefit Information (Report, 8/29/95, GAO/HEHS-95-222).

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Higher Education: Restructuring Student Aid Could Reduce Low-Income Student Dropout Rate (Report, 3/23/95, GAO/HEHS-95-48).

GAO's 1995 High Risk Reports: Student Financial Aid (Report, 2/95, GAO/HR-95-10).

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Multiple Teacher Training Programs: Information on Budgets, Services, and Target Groups (Report, 2/22/95, GAO/HEHS-95-71FS).

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**Education
(Comprehensive
1-Year Listing)**

GAO Education Reports (Letter, 2/3/95, GAO/HEHS-72R).

NCAA Student Athlete Pell Grants (Letter, 1/10/95, GAO/OSI-95-13R).

Women's Educational Equity Act: A Review of Program Goals and Strategies Needed (Report, 12/27/94, GAO/PEMD-95-6).

College Savings Issues (Letter, 11/4/94, GAO/HEHS-95-16R).

Motor Carrier Academy (Letter, 11/2/94, GAO/RCED-95-43R).

Employment (Comprehensive 1-Year Listing)

Equal Employment Opportunities

For more information, contact Lawrence J. Horinko at (202) 512-7001.

Equal Employment Opportunity: Women and Minority Representation at Interior, Agriculture, Navy, and State (Report, 9/29/95, GAO/GGD-95-211).

Equal Employment Opportunity: DOL Contract Compliance Reviews Could Better Target Federal Contractors (Report, 9/28/95, GAO/HEHS-95-177).

Employment Discrimination: Most Private-Sector Employers Use Alternative Dispute Resolution (Report, 7/5/95, GAO/HEHS-95-150).

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Equal Employment Opportunity: Group Representation in Key Jobs at the National Institutes of Health (Report, 3/16/95, GAO/GGD-95-83).

Equal Opportunity: DOD Studies on Discrimination in the Military (Report, 3/95, GAO/NSIAD-95-103).

Discrimination Complaints: Monetary Awards in Federal EEO Cases (Report, 1/3/95, GAO/GGD-95-28FS).

Managing DOE: Further Review Needed of Suspensions of Security Clearances for Minority Employees (Report, 12/8/94, GAO/RCED-95-15).

Equal Employment Opportunity: Immigration and Naturalization Service's Equal Employment Opportunity Program (Testimony, 11/17/94, GAO/T-GGD-95-41).

Labor and Management Relations

For more information, contact Charles A. Jeszeck at (202) 512-7036 or Sigurd R. Nilsen at (202) 512-7003.

Worker Protection: Federal Contractors and Violations of Labor Law (Report, 10/24/95, GAO/HEHS-96-8).

Federal Personnel Management: Views on Selected NPR Human Resource Recommendations (Report, 9/18/95, GAO/GGD-95-221BR).

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Training and Employment Assistance

For more information, contact Charles A. Jeszeck at (202) 512-7036, Sigurd R. Nilsen at (202) 512-7003, or Wayne B. Upshaw at (202) 512-7006, .

Job Corps: High Costs and Mixed Results Raise Questions About Program's Effectiveness (Report, 6/30/95, GAO/HEHS-95-180).

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For more information, contact Lawrence J. Horinko at (202) 512-7001, Charles A. Jeszeck at (202) 512-7036, or Sigurd R. Nilsen at (202) 512-7003.

Schools and Workplaces: An Overview of Successful and Unsuccessful Practices (Report, 8/31/95, GAO/PEMD-95-28).

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Other Employment Issues

For more information, contact **Lawrence J. Horinko** at (202) 512-7001, **Charles A. Jeszeck** at (202) 512-7036, or **Sigurd R. Nilsen** at (202) 512-7003.

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Social Security, Disability, and Welfare (Comprehensive 1-Year Listing)

Children's Issues

For more information, contact David P. Bixler at (202) 512-7201, Diana S. Eisenstat at (202) 512-5562, or Robert L. MacLafferty at (415) 904-2123.

Child Support

Child Support Enforcement: Families Could Benefit From Stronger Enforcement Program (Report, 12/27/94, GAO/HEHS-95-24).

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Pensions

For more information, contact Michael D. Packard at (202) 512-7250 or Donald C. Snyder at (202) 512-7204.

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Social Security and Disability

For more information, contact Cynthia A. Bascetta at (202) 512-7207 or Michael T. Blair at (404) 679-1944.

Disability

Disability Insurance: Broader Management Focus Needed to Better Control Caseload (Testimony, 5/23/95, GAO/T-HEHS-95-164).

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For more information, contact David P. Bixler at (202) 512-7201.

Welfare To Work: Child Care Assistance Limited; Welfare Reform May Expand Needs (Report, 9/21/95, GAO/HEHS-95-220).

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**Other Products
Related to Social
Security, Disability,
and Welfare**

**For more information, contact Diana S. Eisenstat at
(202) 512-5562.**

Block Grants: Issues in Designing Accountability Provisions (Report, 9/1/95, GAO/AIMD-95-226).

Illegal Aliens: National Net Cost Estimates Vary Widely (Report, 7/25/95, GAO/HEHS-95-133).

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Illegal Aliens: Assessing Estimates of Financial Burden on California (Report, 11/28/94, GAO/HEHS-95-22).

Veterans Affairs and Military Health (Comprehensive 1-Year Listing)

Military Health Care

For more information, contact Daniel M. Brier at (202) 512-6803 or George F. Poindexter at (202) 512-7213.

Military Physicians: DOD's Medical School and Scholarship Program (Report, 9/29/95, GAO/HEHS-95-244).

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For more information, contact Irene P. Chu at (202) 512-7102.

VA Student Financial Aid: Opportunity to Reduce Overlap in Approving Education and Training Programs (Report, 10/30/95, GAO/HEHS-96-22).

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Veterans' Benefits: Basing Survivors' Compensation on Veterans' Disability Is a Viable Option (Report, 3/6/95, GAO/HEHS-95-30).

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Fiscal Year 1995 VA Certification (Letter, 11/10/94, GAO/HEHS-95-32R).

Veterans' Health Care

For more information, contact James R. Linz at (202) 512-7110 or Paul R. Reynolds at (202) 512-7109.

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VA Health Care: Physician Peer Review Identifies Quality of Care Problems but Actions to Address Them Are Limited (Report, 7/7/95, GAO/HEHS-95-121).

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Operation Desert Storm: Health Concerns of Selected Indiana Persian Gulf War Veterans (Report, 5/16/95, GAO/HEHS-95-102).

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VA Health Care: Purchases of Safer Devices Should Be Based on Risk of Injury (Report, 11/17/94, GAO/HEHS-95-12).

Fiscal Year 1995 VA Certification (Letter, 11/10/94, GAO/HEHS-95-32R).

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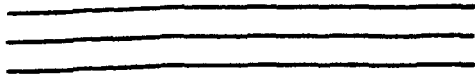
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Via WWW via UCSD:

- 1) Go to: \http://ssdc.ucsd.edu/gpo/gao.html.
- 2) Perform search for "Health Education Employment Social Security Welfare Veterans".
- 3) Mail the file(s) to yourself.

Via WWW via Perdue:

- 1) Go to: \http://thorplus.lib.purdue.edu/gpo/.
- 2) Select GAO database (near bottom of 2nd screen).
- 3) Perform search for "Health Education Employment Social Security Welfare Veterans". <(MUST use quotes in searches).
- 4) Use the "m" command to mail the file to yourself.

Via TELNET:

- 1) TELNET to: <swais.access.gpo.go>.
- 2) Login as > gao < (MUST be lower case).
- 3) Follow steps #3 & #4 above for Via WWW via Perdue.

Via WAIS (for PDF files, also):

- 1) Obtain source file information through anonymous FTP at \eids04.eids.gpo.gov.
- 2) Login as "anonymous".
- 3) Use your own e-mail address as PASSWORD.
- 4) Follow steps #3 & #4 listed above for Via WWW via Perdue.

Via Dial-in:

- 1) Modem settings: VT-100 emulation (8,N,1).
- 2) Dial (202) 512-1661.
- 3) Type "SWAIS".
- 4) Login as > gao < (MUST be lower case).
- 5) Follow step #3 listed above for VIA WWW via Perdue.
- 6) For downloading files, follow your modem software guidelines.

Via CapAccess: <<http://www.capaccess.or>>.

- 1) Type GO GAO at any CapAccess prompt.
- 2) Select WAIS menu item - #5.
- 3) Follow steps #3 & #4 listed above for VIA WWW via Perdue.

See "Helpful Hints" and "WAIS Manual" files for more information on searching techniques. For additional access options or questions on using the GPO system, contact GPO at <help@eids05.eids.gpo.go> or (202) 512-1530. Please do NOT use this GAO e-mail address for questions about the GPO system or for ordering reports.

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Select option #4 to receive INTERNET access info via FAX.

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